



## **Red Monitor Light Trouble-Shooting Procedures:**

### **Procedure #1:**

- 1) Confirm that monitor “A” probe (black union fitting with black flow direction arrow on it) is spliced into feed line running from sink cold water supply line to filter unit.
- 2) Confirm that monitor “B” probe (black union fitting with yellow flow direction arrow on it) is spliced into faucet line running from filter unit to Fresh Water RO faucet.
- 3) Inspect wiring for possible damage.
- 4) Verify that all cable plugs are fully seated in receptacles with no signs of corrosion.  
*\*Test for green light now by running water through RO faucet*

### **Procedure #2:**

- 1) Make sure that both in-line monitor probes are oriented in VERTICAL positions. (“A” & “B” probes oriented in positions anything other than vertical will not produce a green light reading) *\*Test for green light now by running water through RO faucet*

### **Procedure #3:**

- 1) Remove and re-install batteries to reset internal unit timer.  
*\*Test for green light now by running water through RO faucet*

### **Procedure #4:**

- 1) Remove old batteries and install new batteries - to eliminate low or dead battery situation.  
*\*Test for green light now by running water through RO faucet*

### **Procedure #5: *Perform Factory Reset on Monitor***

- 1) Rotate monitor box so batteries are located in upper right corner of box
- 2) Remove batteries
- 3) To left of battery compartment are 2 red & green wires. 1” to the right of them is a black jumper cap covering one of two prongs.
- 4) Remove black jumper cap from single prong
- 5) Replace black cap covering BOTH prongs
- 6) Reinstall batteries  
*\*Test for green light now by running water through RO faucet*

### **Procedure #6:**

- 1) Open RO faucet for 10 minutes to drain all water out of tank.
- 2) Close RO faucet & allow 4 hours for tank to refill.
- 3) Flush 300cc water through each dispenser & 100cc water through RO faucet.  
*\*Test for green light now by running water through RO faucet*

~ Procedures for red monitor light trouble-shooting have now been completed ~  
If further assistance is required, call 1-800-464-8275.